



240 West 12th Street
Erie, PA 16501-1706
T 814.870.8000
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February 12, 2024

Re: Erie Water Works – Service Line Replacement Project – Phase 3

Dear Property Owner or Tenant:

In 2023, the Erie Water Works (EWW) applied for and was awarded \$6 million dollars in federal money (\$4.1 million grant and \$1.9 million low interest loan) to be used specifically to replace water service lines that have “lead goosenecks”. Although no longer permitted, and not installed within EWW’s distribution system since the mid-1940’s, lead goosenecks are 1-2 foot sections of pipe that were used to connect wrought iron service lines to EWW’s older cast-iron water mains. Please refer to the enclosed graphic that illustrates a water service connection (publicly owned by EWW) and a water service line (privately owned by the property owner).

The construction work was publicly bid in October 2023 and awarded to Konzel Construction of Erie, PA. Approximately 850 properties in the City of Erie will be addressed. Work in 2024 for this project will include preliminary investigations to prepare for service line renewals, and the removal of inactive connections. With the exception of any emergency repairs, construction efforts for service line renewals will begin in spring of 2025 and will continue into the fall of 2026.

We are providing this notification to you because your residence or business is located in the project area that will require the public water service connection and lead gooseneck to be replaced from the water main to the curb valve. Inactive or unused water service connections will be removed. If the private water service line consists of wrought iron or galvanized pipe it will also be replaced **at no cost to the property owner**. If the private water service line consists of copper pipe it will be left in place and the new public water service connection will be reconnected near the property line with a new curb valve.

In order to determine the specific material and configuration of the private water service line it will be necessary for representatives of the Contractor, Konzel Construction, and their subcontracted licensed plumbing professional, C. Carlin Plumbing of Erie, PA, to gain access to the residence or business. The Contractor will coordinate this process directly with residents and property owners. Upon receiving this letter and in order to expedite this process, **please contact C. Carlin Plumbing directly at 814-825-2805 to schedule an in-house inspection of your service line**. The Contractor will also be performing preliminary excavation work at existing curb boxes near the property line to help verify service line materials.

“World-Class Water, First-Class Service”
www.eriewater.org/LeadLineGrantProject

For more than 20 years, EWW's Distribution Department has been removing lead goosenecks from the water distribution system. EWW maintains an effective corrosion control treatment program in full compliance with the U.S. Environmental Protection Agency Lead and Copper Rule. This treatment has kept EWW's lead test results far below allowable levels. However, EWW believes that eliminating all *potential* sources of lead is the best way to protect our customers.

A list of Frequently Asked Questions (FAQs) and Answers is included with this letter to provide additional information and details about the project that all customers might be wondering about.

In addition, to help us most effectively communicate important details throughout the project, **please register and provide your preferred contact information at <https://eriewaterworks.onthealert.com>**. EWW will utilize this system to call, email, or text relevant information as to when the work will impact you. Your contact information will be held in confidence and not shared with any other entity outside of EWW.

If you have any questions, please email LeadLineGrantProject@eriewaterworks.org. Additionally, you may also call Customer Service at (814) 870-8000 Ext. 280. EWW's goal is to reply to you immediately if possible or within 1-2 business days if the response requires additional time.

The Erie Water Works is looking forward to implementing this important infrastructure project in order to **"Get the Lead Out"**.

Very truly yours,

Erie Water Works

cc: EWW Customer Service Department

Enclosures