



NEWSPLASH

News for Customers of the Erie Water Works

Third Quarter 2023

Erie Water Works Awarded \$1M Grant for Greene Township Expansion

On March 16, 2023, Erie Water Works (EWW) staff received notification that EWW had been awarded a \$1 million dollar grant to extend a 12-inch water main into Greene Township to consolidate (and replace) the Township owned Kirsch Road Water Well and Distribution System. The grant was awarded by the Commonwealth Financing Authority (CFA) as part of its Local Share Account, which is funded by gaming revenue. The PA Race Horse Development and Gaming Act, provides for the distribution of gaming revenues to support projects in the public interest which improve the quality of life of citizens in the community.

High quality water delivered consistently by EWW will undoubtedly improve conditions for the Township and property owners in the area to be served. EWW has an existing 12-inch water main along Kane Hill Road in the northern section of Greene Township. The grant will involve the expansion of that service, by extending the water main about 7,200 feet along Kane Hill Road, south along Morehouse Road, Hartman Road, and a portion of Kirsch Road.

The new main along Kirsch Road will replace the existing, problematic water system owned and operated by Greene Township. New water valves, hydrants, and customer connections will be included as part of the construction.

Greene Township will benefit from this project as they will not be required to have a PA-DEP licensed water system operator on staff. They will also be able to eliminate the associated expenses with water well upkeep, treatment and testing, and distribution system maintenance. This project promotes the most efficient management of water resources because it will allow the Kirsch Road water system to be "consolidated" with the EWW public water system.

This project brings the Township one step closer to getting public water along Route 8 in order to meet the goals of their Comprehensive Plan. Properties along the project route will be able to tie into the public water system and the properties close to the project will receive public fire protection through the availability of fire hydrants.

The Erie Water Works 2022 Water Quality Report is now available!

Visit: "www.eriewater.org/wqr/2022wqr.erie.pdf"

To have a paper copy mailed to you please call 814-870-8000 ext. 299.

Bill Pay Options

Customers of the Erie Water Works have several options to choose from when paying their quarterly water, sewer and refuse bills.

- Use Online Bill Pay services through your bank.
- Pay Online at www.eriewater.org using your credit/debit card, check or PayPal.
- Pay by phone at 1-855-907-3211 using your credit/debit card or check.
- Sign up for auto pay from your checking account or credit card at www.eriewater.org.
- Mail your payment to Erie Water Works, P.O. Box 4170, Woburn, MA 01888-4170.
- Pay in person at 340 West Bayfront Parkway using a credit/debit card, check or cash.
Please note EWW's business hours are 8:00 a.m. - 4:30 p.m.
- Drop your payment in one of the outside payment boxes located at 240 West 12th Street or 340 West Bayfront Parkway.

Tank Maintenance in Full Swing



EWW has nearly 77 million gallons (MG) of stored water in its water distribution system. Of that, about 14 MG is stored in 12 welded steel tanks and one bolted steel glass-lined tank. The remaining 63 MG is stored in six ground storage reservoirs ranging in size from the 3.7 MG Davison Avenue Reservoir to the 34 MG Sigsbee Reservoir. In 2018, EWW entered into a contract with Utility Service Company to implement a long-term water storage tank asset management program to proactively place tanks on a schedule to be inspected, repaired, cleaned, and recoated. 2023 work will recoat the 1.5 MG Kuhl Road Hydropillar (pictured above) and 1.5 MG Asbury Tank #2.

EWW Launches New Website!

EWW recently launched its new www.eriewater.org website. The content is generally the same, but updates have been made. For example, many of the forms are now fillable forms that can be completed online and sent directly to the designated person or department. Please take a moment to peruse the site and register for EWW Emergency Notifications while you're there!

EWW will also be converting to a new utility billing software system over the next few months! The monthly and quarterly billing statements will have a new look but the payment methods will remain the same.

Identifying EWW Employees

Posing as a utility company employee is just one of the many ways scammers may try to take your money. The EWW will never send an employee to your home or business to collect payment or require your credit or debit card, banking or social security number. If an EWW representative needs to visit your home or business be sure to verify their identity. Never allow anyone claiming to work for the "water company" into your home unless you are confident of their EWW affiliation.

- ◆ Always ask for a company-issued photo ID. All EWW employees carry a company-issued photo ID badge.
- ◆ Look for the EWW logo. All EWW personnel wear company branded clothing and drive company branded vehicles.

If you have any questions or reason for concern please call the EWW Customer Service Department at 814-870-8000 ext. 71.



Use Water Wisely

For EWW customers, there are no water restrictions of any kind in effect or anticipated. The EWW has sufficient pumping, storage and distribution capacity to meet the water needs for all EWW customers. EWW customers may use all the water they want, but are encouraged to use it wisely.



PLEASE REGISTER NOW

EWW Emergency Notification System
["https://eriewaterworks.onthealert.com"](https://eriewaterworks.onthealert.com)