



240 West 12th Street
Erie, PA 16501-1706
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April 6, 2022

Re: Erie Water Works – Service Connection Replacement Project

Dear Property Owner or Tenant:

In 2021, the Erie Water Works (EWW) applied for and was awarded \$6.5 million dollars in federal grant money to be used specifically to replace water service connections that have “lead goosenecks”. Although no longer permitted, and not installed within EWW’s distribution system since the mid-1940’s, lead goosenecks are 1-2 foot sections of pipe that were used to connect wrought iron service lines to EWW’s older cast-iron water mains. Please refer to the enclosed graphic that illustrates a water service connection (publicly owned by EWW) and a water service line (privately owned by the property owner).

We are providing this notification to you because your residence or business is located in the project area that will require the water service connection and lead gooseneck to be replaced from the water main to the curb valve. Inactive or unused connections will be removed. Construction efforts should begin in May or June 2022 and continue into 2023 for a total of 18-months, although no work will occur from December 2022 to February 2023 to account for winter weather challenges.

For more than 20 years, EWW’s Distribution Department has been removing lead goosenecks from the water distribution system. EWW maintains an effective corrosion control treatment program in full compliance with the U.S. Environmental Protection Agency Lead and Copper Rule. This treatment has kept EWW’s lead test results far below allowable levels. However, EWW believes that eliminating all *potential* sources of lead is the best way to protect our customers.

The construction work was publicly bid in February 2022 and awarded to Chivers Construction Company. Approximately 1,300 properties in the City of Erie will be addressed, in an area generally bound by the Bayfront Parkway, West 11th Street, and East 10th Street. To view maps of the project area, please visit <https://eriewater.org/LeadLineGrantProject>. You will be able to zoom in on the maps to determine if your address is included in the planned work. The website will be updated throughout the project with helpful information and to provide general scheduling updates.

“World-Class Water, First-Class Service”
www.eriewater.org/LeadLineGrantProject

In addition, to help us most effectively communicate important details during the project, **please register and provide your preferred contact information at <https://eriewaterworks.onthealert.com>**. EWW will utilize this system to call, email, or text relevant information as to when the work will impact you. Your contact information will be held in confidence and not shared with any other entity outside of EWW.

A list of Frequently Asked Questions (FAQs) and Answers is included with this letter to provide additional information and details about the project that all customers might be wondering about.

As a reminder, additional project information will be posted regularly on the EWW website at the following location <https://eriewater.org/LeadLineGrantProject>.

If you have any questions, please email LeadLineGrantProject@eriewaterworks.org. Additionally, you may also call Customer Service at (814) 870-8000 Ext. 280. EWW's goal is to reply to you immediately if possible or within 1-2 business days if the response requires additional time.

The Erie Water Works is looking forward to implementing this important infrastructure project in order to **"Get The Lead Out"**.

Very truly yours,

Erie Water Works

cc: EWW Customer Service Department

Enclosures