

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

ESTE INFORME CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

Erie Water Works Did Not Meet Treatment Requirements

Our water system recently violated a drinking water standard. Although this was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did to correct this situation.

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. On October 22, 2018 the Erie Water Works Low Service District experienced a turbidity spike exceeding the DEP limit of 1.0 NTU for a very short period of time.

What should I do?

You do not need to boil water or take actions. We do not know of any contamination, and none of our testing has shown disease-causing organisms in the drinking water.

People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What happened? What is being done?

A problem occurred with the treatment system at the water plant. On October 22, 2018 one of EWW's primary Low Service District pumps was shut down for required preventative maintenance. During the startup of a back-up Low Service District pump, a turbidity spike exceeded the DEP limit of 1.0 NTU. In less than 15 minutes the turbidity level returned to 0.020 NTU. Due to such a brief exceedance, the safety of the public water supply was never compromised and our customer's health was never at risk.

We anticipate resolving the problem by October 22, 2018.

For more information, please contact Richard Imler at 814-870-8070.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Erie Water Works.

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