



340 West Bayfront Pkwy.
Erie, PA 16507-2004
T 814.870.8000

April 7, 2017

Dear Valued Customer of the Erie Water Works,

As you know, the Erie Water Works (EWW) performs numerous tests on the water it provides to its customers to assure its compliance with federal, state, and local water regulations. On March 17, 2017, EWW received results from its most recent round of Total Trihalomethanes (TTHMs) tests performed at the Depot Road storage tank. The results received led to a violation of the maximum allowable level of 80 parts per billion (ppb). The recorded level of 82 ppb requires EWW to notify all its customers that are served by the Depot Road storage tank. (Official notice enclosed)

Please note, your water is safe to drink and use as normal and does not pose any immediate health risk. If this had been a water emergency, you would have been notified immediately.

Science shows that prolonged and extensive exposure to high levels of TTHMs may cause health issues such as cancer. The increased level of TTHMs was likely caused by chlorine reacting to organic compounds naturally found in lake water while sitting in the Depot Road storage tank. Upon receiving the notice of the elevated levels, EWW immediately flushed the Depot Road storage tank, and continues to do so periodically to mitigate the possibility of this occurring again. EWW is also installing a mixing and venting system in May of this year to provide a long-term solution.

We appreciate your understanding and please rest assured the EWW is doing everything possible to keep your water supply reliable and safe. We apologize for any inconvenience this matter may have caused you.

If you have any questions please contact EWW's Laboratory Manager, Richard Imler at 870-8070.

Sincerely,

ERIE WATER WORKS

A handwritten signature in black ink that reads "Paul D. Vojtek".

Paul D. Vojtek
Chief Executive Officer /
Chief Financial Officer

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

CHEMICAL OR RADIOLOGICAL MAXIMUM CONTAMINANT LEVEL (MCL) EXCEEDANCE

ESTE INFORME CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

The Depot District within Erie Water Works (EWW) Service Area Had Levels of Total Trihalomethanes (TTHMs) Above Drinking Water Standards

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We routinely monitor for drinking water contaminants. Test results received on March 17, 2017 show that our system exceeds the standard, or maximum contaminant level (MCL), for Total Trihalomethanes. The standard for Total Trihalomethanes is 80 ppb. Total Trihalomethanes were found at 82 ppb.

What should I do?

You do NOT need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, consult your doctor.

What does this mean?

This is not an immediate risk. If it had been, you would have been notified immediately. The water is safe to drink. EWW routinely monitors your drinking water for contaminants according to federal and state laws. Some people who drink water containing TTHMs in excess of the MCL over many years may experience problems with their liver, kidneys, central nervous systems, and may have an increased risk of cancer.

What happened? What was done?

During warm weather when chlorine (disinfection) is added to water that may reside in a storage tank longer than usual, the TTHMs may reach a higher level than normal. Flushing, water usage and lower levels of disinfection help in lowering the TTHM level. EWW is currently working with contractors on the installation of a mixing system in the tank that serves this area. This will create more movement of the water and reduce the amount of disinfectant added. Mixing the water will also vaporize the TTHMs to the air and remove them from the water, thus lowering the Total Trihalomethanes. We anticipate resolving the problem within the second quarter of 2017.

For more information, please contact Richard Imler at 870-8070.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the Erie Water Works.